

Watch List Tools



Enhance fee-earner effectiveness by pushing their LexisNexis® InterAction® updates directly to them

What benefits are provided by the Watch List Tools ?

A key feature of LexisNexis® InterAction® is that it provides every user in the firm with easy access to the most up to date information about all of the firm's contacts and relationships. Professional users naturally want to stay informed about changes and activities that affect their own particular contacts, and really value the My Watch List™ page in the InterAction web client that provides this information for them. But up until now, they had to remember to visit the Watch List page regularly in order to see their updates.

With Fellsoft's Watch List Tools, users can now have all the content from their Watch List pushed directly to them, with the additional benefit of automatic notification when new items are available.

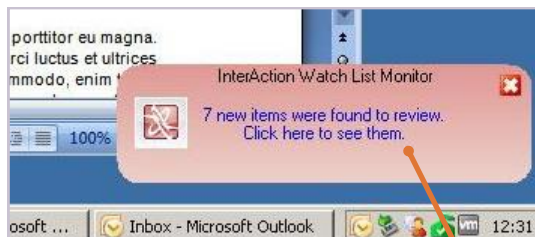
Fee-earners will find it significantly easier to stay up to date with changes and activities relating to their own contacts, and so will be enabled to provide the best possible client service.

How is the Watch List content delivered?

Two alternative methods for delivering the Watch List are available:

Watch List Monitor is a client application that gives users instant, on-demand access to their Watch List and other InterAction content updates directly from the system tray on their desktop. It also provides unobtrusive visual cues to notify the user when new, unread items are present. Watch List Monitor's simple but highly efficient interface shows users all of the information from their Watch List on a single form, with an absolute minimum of effort required.

Watch List Feed is a server application that provides a user's Watch List as an RSS feed. This feed can then be viewed directly in any RSS compatible application such as Microsoft Outlook 2007 or 2010, desktop gadgets for Windows Vista and Windows 7, SharePoint 2007 or 2010, as well as dedicated RSS reader applications.

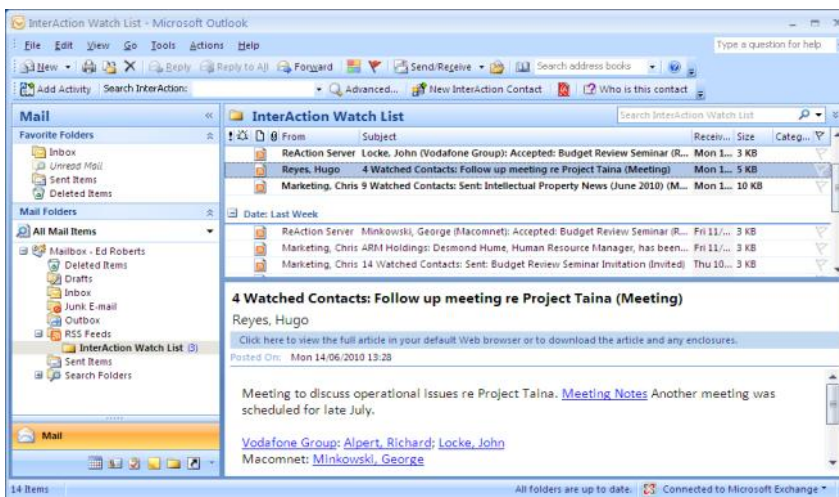


Watch List Monitor lives in the system tray, regularly checking the user's Watch List.

New items are signalled by an unobtrusive notification window, and an animated system tray icon. A single click gives the user easy access to all of their Watch List content.



Below, Watch List Feed is delivering the user's Watch List as a feed into Outlook 2007.



How is content formatted?

Both applications deliver the Watch List content using the same options set by the user through the InterAction web client, in terms of which contacts are being watched, which activity types appear, and what date range is covered.

Compared to the content provided by the InterAction web client, both applications provide more information, in an improved format:

Single item per activity: For example, an activity linked to 3 watched contacts is shown as a single item with the 3 contact names all included, rather than as 3

separate items with one contact on each, as it would appear in the web client.

Show My Contacts names: For activities linked to many watched contacts (such as newsletter mailings and invitations), the names of those involved contacts that the user either knows or has in their My Contacts list are shown individually as a list, sorted by company. This makes it very simple for the fee-earner to identify exactly which of their contacts are involved in the activity.

What about implementation?

Watch List Monitor is a small client application that is locally installed and started automatically when a user logs in. In a typical environment, it requires no configuration at all.

Watch List Feed must be installed on a server with a domain trust between the client, the server where Watch List Feed is installed, and the InterAction Application Server, in order to authenticate the user whose Watch List is requested. No specific software is required on the client. To use with SharePoint, the SharePoint installation

must be configured for Kerberos authentication.

Neither **Watch List Monitor** nor **Watch List Feed** require any changes at all to InterAction.

Why 2 different applications, and which do I choose?

We provide a choice of applications to give the maximum flexibility in delivering Watch List content to users.

Watch List Monitor provides a complete, client-based, solution to both fetch and deliver the content to users, with a simple but feature-rich user interface.

Watch List Feed provides a server based solution to provide just the content, in a standard web feed format that can be consumed by other applications.

If you have RSS aware applications on the desktop already and want to deliver Watch List content into those applications, or if you want to deliver the Watch List content via SharePoint, then you need Watch List Feed.

Otherwise, you need Watch List Monitor.

Can I push other content from InterAction?

As well as items from the Watch List itself, **Watch List Monitor** will also notify users when they have added new contacts that should be reviewed for possible addition to the Firm List, and when there are pending updates from the Firm List to any of their own contacts.

Users then have one-click access to the relevant page in the InterAction web client where they can review the changes.

What versions of InterAction are supported?

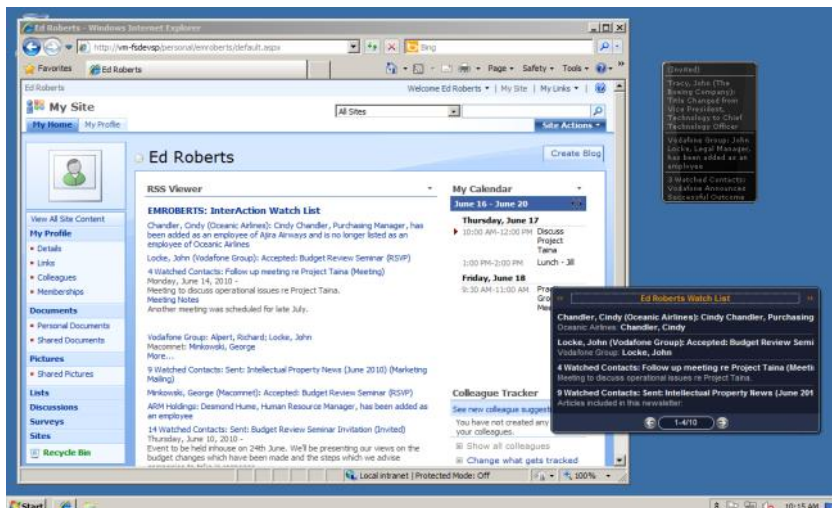
Watch List Monitor and Watch List Feed both require InterAction v5.5SP3 or later.

How are the Watch List Tools licensed?

The Watch List Tools are available on an annual subscription basis. Pricing is available on request and is based on the number of InterAction user accounts.

Below, Watch List Monitor is providing a visual clue and tooltip indicating new Watch List items are available.

Below, Watch List Feed is delivering content into SharePoint 2007 and two different Windows 7 desktop gadgets.



Fellsoft Limited is a Solution Partner for LexisNexis® InterAction®. For the latest information about our products or to arrange a demonstration, visit us on the web or contact Simon Ellison-Bunce:

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