

AlertsPlus

Automated reports by email for LexisNexis® InterAction® users

What does AlertsPlus do?

AlertsPlus delivers customisable reports directly to users as automated, scheduled emails. Reports can include activity information and other content from InterAction.

How can AlertsPlus benefit your firm?

AlertsPlus makes it effortless for your professional users to stay up to date with contacts they know and other contacts of interest to them.

By delivering individual, precisely targeted activity updates via email AlertsPlus avoids problems users can sometimes have in finding relevant content in InterAction. AlertsPlus immediately makes InterAction more useful to your users.

Users will be better informed and encouraged to engage with & contribute more to InterAction because they can clearly see the value of doing so.

“It has proven to be a really powerful tool for knowledge sharing across the firm ... because the updates are delivered directly into their inbox, users see the value in keeping InterAction updated.”
CRM Manager, Kromann Reumert

What information can AlertsPlus deliver?

AlertsPlus has very flexible capabilities. It can generate content from individual users’ My Alerts content, from the contacts in any list in InterAction, or from activities involving any set of users.

You can filter items in the emails by activity type, to include or exclude specific types. The items can be grouped and sorted very flexibly, so that items of particular interest to the user can be more easily found.

For user specific emails, you can include a prompt when the user has newly added contacts that should be reviewed for addition to the Firm List, and when there are pending

updates from the Firm List to any of their own contacts, and also show outstanding reminders. This helps keep your InterAction data current.

You can identify contacts who don’t have activities included or who haven’t had any activities of specific types for prolonged periods, even showing these as a colour coded ‘traffic light’ list. This helps ensure that relationships with key contacts are kept active and not allowed to go stale.

How is content formatted?

The appearance of the email content is completely customisable. You can control what content is included, and how that content is formatted. For example, you can highlight specific types of activity in order to draw the recipient’s attention to them.

A range of standard email formats are provided which can be easily customised if required.

Different users are able to receive differently formatted emails.

The emails are readily viewable on mobile devices such as smartphones and iPads.

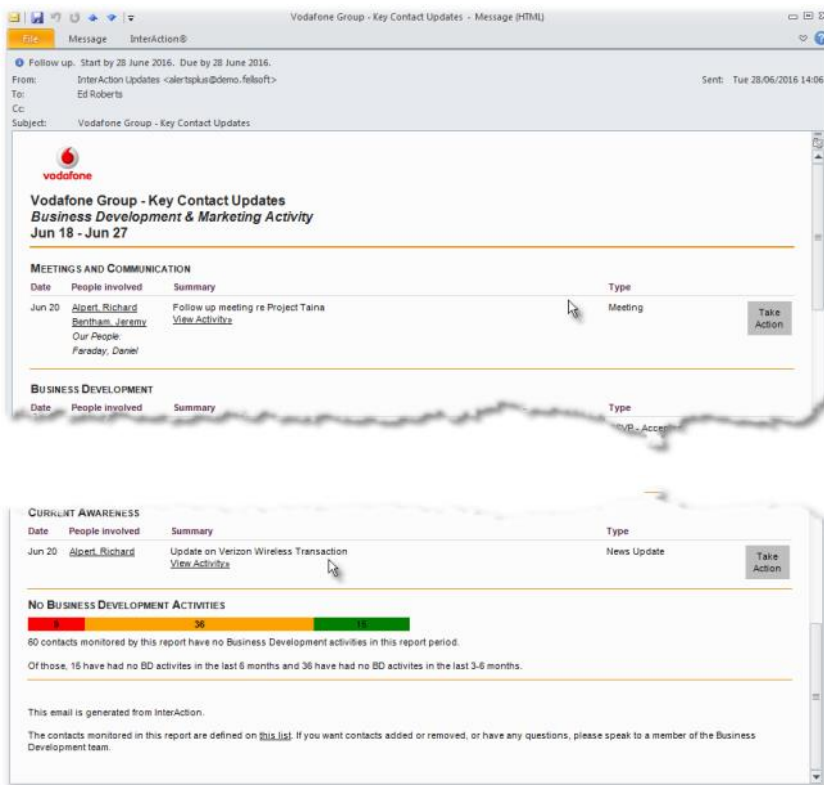
How is it managed?

A browser based administrative application enables central management of all reports and user preferences, including the ability to make batch updates to user settings (including the ‘My Alerts’ settings).

What about implementation?

AlertsPlus is a server based product that requires no additional hardware and minimal IT resource to install.

Configuring the software is simple and quick thanks to the browser based administrative functionality.





Fellsoft

"It has generated considerable interest from the lawyers and is now an integral part of our CRM system."
Marketing Database Manager, Holman Fenwick Willan

InterAction Updates for Ed Roberts 18 Jun - 27 Jun

YOUR CONTACTS
You have 1 new contact to be reviewed for addition to the firm list. [Do this now](#)

MEETINGS AND COMMUNICATION

Date	Contacts	Type	Summary	Originator
Jun 20	Alpert, Richard (Vodafone Group)	Meeting	Follow up meeting re Project Taina	Hugo Reyes
	Bentham, Jeremy (Vodafone Group)		Meeting to discuss operational issues regarding Project Taina.	
	Minkowski, George (Macomnet)		Another meeting was scheduled for next month.	
	Tarnoff, Jane (The Boeing Company)			

BUSINESS DEVELOPMENT

Date	Contacts	Type	Summary	Originator
Jun 27	Bentham, Jeremy (Vodafone Group)	RSVP - Accepted	Spending Review Seminar	REACTION Server
Jun 20	Minkowski, George (Macomnet)	Marketing Mailing (Unsubscribe)	Unsubscribed from Intellectual Property News	REACTION Server
Jun 20	Alpert, Richard (Vodafone Group)	Marketing Mailing (Sent)	Sent: Intellectual Property News (September)	Chris Marketing

"It was simple to install, is easy to manage and is attractively priced. It provides obvious benefits to users."
Marketing Information Manager, Mishcon de Reya

AlertsPlus - Internet Explorer
<http://fs-demo/rv/AlertsPlus/Default.aspx?c=MyRej>

AlertsPlus

My Alerts Email | My Alerts Reports | List Reports | User Re

User
Settings for: Myself
The email will be sent to you, Daniel Faraday & Hugo Reyes.
[Modify Additional Recipients](#)

Schedule
An email will be generated on Tuesday & Friday.
[Modify Schedule](#)

Format
Select format: Group By Activity Type
Activities of the same type are grouped together
[Preview](#)

Calendar: Corporate Team (By Day) Group Activity Report

Add an Activity Do this now >

Name	Other Colleagues	Activity	Contact/Company	Summary
Monday Mar 12				
Hugo Reyes	Ed Roberts	Meeting	Jennifer Allan and Chris Grigg of British Land Mike Combes and Renee James of Vodafone Group	Lunch >
Tuesday Mar 13				
Daniel Faraday		Meeting	Jeremy Bentham, Mike Combes and Andy Halford of Vodafone Group	Chat around possible new project >
Daniel Faraday		Meeting	Richard Alpert, Jeremy Bentham, Renee James and Guy Laurence of Vodafone Group	Meeting about team changes >
Wednesday Mar 14				
Daniel Faraday	Ed Roberts	Meeting	Jane Tarnoff of Boeing Company George A Minkowski Esq. of Macomnet Richard Alpert and Jeremy Bentham of Vodafone Group	Follow up meeting re Project Carlye >
Hugo Reyes				
Daniel Faraday		Meeting	Oleg Murkin of Macomnet	Coffee with Oleg >
Thursday Mar 15				

Fellsoft Limited is a Solution Partner for LexisNexis® InterAction®. For the latest information about our products or to arrange a demonstration, visit us on the web at www.fellsoft.com or email info@fellsoft.com: